



Legallybetter.co.uk
The solicitor review website
with audited client feedback

CLIENT FEEDBACK QUESTIONNAIRE

Your feedback is very much appreciated

Law firm name Town/location

Name of adviser Type of legal advice

e.g making a Will, conveyancing, employment law

Today's date

What stood out about the service you received?

.....
.....
.....
.....

Would you recommend their services?

Yes

No

Level of satisfaction:

Please tick box below as follows 1 = NOT satisfied 5 = VERY satisfied N/A = Not Applicable

I) WAS THE SERVICE DELIVERED AS PROMISED?

DID THE SERVICE PROVIDE VALUE FOR MONEY?

1 2 3 4 5 N/A

1 2 3 4 5 N/A

III) WERE THEY CONSIDERATE/HELPFUL?

V) DID THEY COMMUNICATE EFFECTIVELY WITH YOU?

1 2 3 4 5 N/A

1 2 3 4 5 N/A

How could they have done better?

.....
.....
.....
.....

What happens with the feedback you provide?

We would like to publish your review and ratings on websites where reviews and opinions related to their business are listed. If you do not agree, please tick this box.

Your contact details: This data is only requested to validate that you have indeed used their services.
If you wish your feedback to be passed on anonymously please tick this box.

First Name Last Name

Phone No. Town

Email Address

By submitting this card, I confirm I am providing genuine feedback.

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